





### Useful Information

Kenwick Park, Lincolnshire **LN11 8NR** 

Guest **Services** 

01507 608806

Out of Hours

07947 946 627



### **Looking for** somewhere to plug in?

The nearest EV charging points are located in Louth on Monks Dyke Road (LN11 9AD) and East Car Park (LN11 OLY).



### Stay connected...

WiFi is available in our central hotel facilities and in selected lodges where the access code is wifiaccess.

### And...

### Checkout time is 9:30am

from our lodges and 11am from our hotel, but if you think you may need a late check-out or want to extend your stay, simply pop into Reception.

Please remove your rubbish and recycling and place in the bins at the nearest collection point. Please lock your accommodation and drop your key into the hotel or lodge reception or into the key drop if Reception is closed.







### **Indoor swimming pool**

Dip, jump or splash into our heated indoor pool with children's area and jacuzzi pools.

### Some rules for happy swimming...

- · No jewellery or loose clothing
- · Please shower before entering the pool
- · Babies and toddlers who are not toilet trained must wear a swim nappy
- · Swimmers using arm bands or swimming aids must be accompanied by a responsible person aged 16 years and over
- · No diving or large inflatables.

### To book your swimming slots...

Call our leisure reception team on 01507 601852. Swim slots are for one hour and must be booked in advanced. These are first come first served..



Are treated as a responsible person

The responsible person supervising the child must do so from within the same body of water (not from poolside)



8 - 15 years

Children over 8 who can swim competently may use the pool without an adult.



Needs 2 to 1 supervision with an adult over 16



0-3 years

Needs 1 to 1 supervision with an adult over 16

In all cases non-swimmers must be supervised by a responsible person in the water.



# Evergreen Spa

### And relax...

Let your stresses melt away in our state-ofthe-art spa offering luxurious treatments and facilities to unwind in. We're open seven days a week, 10am-6pm.



### **Gym**

Work up a sweat in our on-site gym, fitted out with cardiovascular and strength related equipment to give you the best experience.

No booking required.



### Poolside thermal spa suite

Take a journey through heat and ice in the beautiful thermal spa suite. Visit our four different rooms for an invigorating and energising experience:

- · Tepidarium
- · Sauna with salt wall
- · Steam room
- · Ice room with ice fountain



### **Scan here** to view our treatments



### To book scan here or call our team on 01507 353008

### Junipers Coffee Shop and Lounge

Relax in a comfy armchair with the daily newspaper, a warm croissant and a glass of freshly squeezed juice after your early morning swim. With a menu offering breakfast, light lunches, cakes, healthy snacks and afternoon tea there is something to choose whatever the time of day you are using our spa facilities.

### Activitie for you **GO ACTIVE sessions** We've a whole host of exciting activities to try during your stay. Our professionally trained activity leaders have a wealth of experience and are on-hand to guide and assist you, whether you're a budding beginner or a keen amateur! Why not try? Disc golf Pottery Painting Mini archery Tennis • Tie-dye t-shirts Plus, lots more! To Book... Scan the QR code to find out more.







### **Back 2 Bear**

We've partnered with Back 2 Bear', an outdoor activity centre just next door to Kenwick Park providing a range of exciting outdoor activities including:

- Axe throwing
- Target archery
- Laser tag
- Bug Hut building

Plus, so much more!

To Book... Scan the QR code or call 07368 961114



\* Please note Back2Bear is a third-party company and not affiliated with Kenwick Park. Activities are offered to the public and not only Kenwick Park guests.





## Fancy a spot of golf?

### **Kenwick Golf Club**

We work closely with Kenwick Golf Club, which sits adjacent to our estate. The championship standard, 18-hole, par 72, 6782 yard course is truly spectacular.

All golf bookings are arranged by the club themselves.

### To Book...

Scan the QR code or call the club on 01507 604134







### **Cleethorpes Beach**

Visit the traditional seaside town with fabulous beaches and plenty of family attractions.

### **Skegness Beach**

This award-winning sandy beach with traditional seaside amusements is under 40 minutes away.

### **Anderby Creek Beach**

Another perfect beach spot for getting away f rom the crowds.

### **Nature trails**

Venture out into the Lincolnshire countryside and ramble along some beautiful walking routes including the Viking Way and the Cycle Route one just a few miles from Louth...

We've put together a collection that you can download and use when holidaying with us:

### Scan here...

to download our nature trails.



### **Donner Nook Wildlife Trust**

Covering more than 10km of coastline, this nature reserve is particularly special in November and December when grey seals come to give birth to their pups!

### **Gibraltar Point Wildlife Trust**

A dynamic stretch of unspoilt coastline running southwards from the edge of Skegness.

### **Historic Lincoln and Cathedral**

Head into the historic city of Lincoln for the day and see it's many sights.

### **Cadwell Park Race Circuit**

Only five miles from Kenwick, Cadwell makes for an exciting day out on race days!

### **Hubbards Hills**

This AONB is directly west of Louth and is a picturesque valley formed as a result of the last ice age!

### Lincolnshire Aviation Heritage Centre

Get ready for a great day out and experience some of the greatest planes in history!



### **Useful Contacts**

#### General

Kenwick Park Estate Reception .......01507 608806 Out of Hours Night Porter 07947 946627 Louth Tourist Information 01507 601111 National Rail Enquiries 08457 484 950

**Accident & Emergency** Louth Police Station .....01507 604744 (non-emergency) Eastfield Road, Louth, LN11 7AN Louth Hospital ......01507 600100 High Holme Rd, Louth, LN11 OEU

**GP Surgeries** 49 James St, Louth. LN11 OIN East Lindsey Medical Group 01507 603121 Louth, Lincolnshire, LN11 9EH

### **Dentist**

Louth Dental Care.... .....01507 601367 20 Upgate, Louth, LN11 9ET

#### **Petrol Stations**

Esso - 24hr (approx 2 mins drive) 85 Kilton Rd, Worksop, S80 2DJ

Shell - 24hr (approx 9 mins drive) Bollingbroke Road, Louth, LN11 OWA

### **Pharmacies**

Co-op Pharmacy	01507 603130
52 Eastgate, Louth, LN11 9PG	
Boots Pharmacy	01507 603527
96-98 Eastgate, Louth LN11 9AA	

### **Local Supermarkets**

Morrisons (approx 3.5 miles) Lodge delivery available Eastgate, Louth, LN11 9AB

Aldi (approx. 5.1 miles) Newbridge Hill, Louth, LN11 OJT

### Feeling peckish?

### The Keepers Bar and **Fairways Restaurant**



Join us seven days a week for a lazy breakfast, leisurely lunch or delicious dinner. We also offer classic afternoon tea! Enjoy dishes created by our talented Head Chef. We've a children's menu and vegetarian and vegan options.



Scan the code to view our menus & check opening times.



### Convenience Store

Our reception convenience store is stocked with a large selection of essentials that you can access seven days a week.

### **Opening hours**

Mon & Fri: 9am-8pm Sun & Tues-Thurs: 9am-5pm



Please help us in our mission to protect the environment for future generations by following our refuse rules:



### **Mixed recycling**

Please use the <u>clear bag</u> provided for your mixed recyclable items listed below:

- · Clean cardboard and paper
- Clean plastic food packaging
- · Clean plastic drink bottles
- · Clean metal tins and cans



### **General** waste

Please use the <u>black bag</u> provided for all your general waste items listed below:

- General refuse; inc. pet waste, polystyrene and nappies
- Food Light bulbs
- Contaminated packaging



### Glass

Please dispose of any glass items <u>loose</u> in the designated bins situated on park.



### Countryside

When enjoying yourself in the surrounding countryside, please remember to remove all rubbish.

### Lights

We would encourage you to turn off lights each time you leave the room.

### We're on a journey...

Whilst we may not be perfect right now, we are on a journey, working towards a greener future. We are committed to addressing our contribution to protecting the planet, but we need your help.





If you'd like to know more about our business sustainability actions, please visit awayresorts.co.uk

## Doggy do's & don'ts

Our doggies are part of the family at Away Resorts, so a holiday without them just wouldn't be the same!

When bringing your pooch, we have three golden rules;

### Keep your dog(s) on a lead at all times

We know it's hard to believe, but not everybody likes dogs so we must respect that.

### If your dog poops, then pick it up

Poop bags are available from Guest Services so no need to worry if you run out.

### Do not leave your dog unattended

Even the quietest dog may bark when left alone in a strange place!



Share your pics on social #waggingaway...

## #Follow us...

We love seeing you enjoying yourselves on your holiday at Kenwick Park Estate so please share and tag us on Instagram using @AwayResortsHolidays. Don't forget to use #EscapeWithAway in your hashtags!\*

Follow us on Facebook @kenwickparkestate to keep up to date with the latest news, events and offers.











🕜 @KenwickParkEstate 🗿 @AwayResortsHolidays 🄰 @AwayResortsUK



### Keeping safe.

### Keep to the speed limit

The maximum speed limit around the park is 10 mph although we advise you go slower than this. Remember excited children don't always pay attention so please drive slowly.

### Park roads are public roads

All roads on the park are subject to the Road Traffic Act. Don't fall into the trap of thinking they are private as they are not. All rules that apply on normal roads apply on our roads, including drink driving and seat belts.

### Car parking

Take care when parking, do not block any access routes that may be used by emergency vehicles. Never use vacant holiday home pitches for parking as this can be dangerous. All vehicles are parked at the owners' risk.

### **Decking**

Take care on the decking, it may become slippery when wet and in icy and cold conditions.

#### **Golf course**

We remind guests that even though the golf club is adjacent to our resort, it is independently owned and as such we request that you do not walk across the golf courses.

### No smoking

Smoking and vaping are prohibited in all accommodation and public areas.

### Fire action

When you arrive at your accommodation, note the nearest Fire Point. In the event of a fire...

- Evacuate your accommodation and alert neighbours
- · If possible, turn off gas and electric supplies
- Raise alarm by contacting Guest Services or call 999
- Do not re-enter accommodation to retrieve belongings
- Tackle a small fire with extinguishers or hoses, if safe.

#### Gas leak

Report any gas leak. Don't hope others will.

- Do not smoke or use a naked flame
- Do not operate electric switches or use mobiles
- Turn off the gas supply and open doors and windows to disperse the gas as you leave
- Contact Guest Services or Park Security immediately.

#### First aid

Should you require first aid please contact a member of staff. First Aiders are located in each department.

### Play safely

Always ensure your children know how to get back to your accommodation. Be sure to know exactly where they are and tell them where you will be. If you have lost your children, please go to Guest Services or contact a member of the security team.

### Minimum noise policy

For the enjoyment of all guests, we operate a minimum noise policy. We do not permit excess noise after 10pm or anti-social behaviour and ask that you respect your neighbours and keep noise to an acceptable level.

#### Please note

Outdoor activities are weather dependent.
Unfortunately, we are unable to provide childcare facilities and children remain the responsibility of their parents or guardian at all times. Activities and times may be subject to change without prior notice. All information printed in this booklet is as up to date as we can make it at time of going to print, however is subject to change from time to time. We apologise in advance for any problems this could cause.



# Enjoying your stay with us?

Did you know we're part of a family?

Moffat Manor

The Bay Filey

Woodland Lakes

Cleethorpes Pearl
Clumber Park
Kenwick Fark
Tattershall Lakes

Remain Bay

Merkea Island

Barmouth Bay

Sandy Balls

Bude
Retallack Resort & Span
Swanage Bay View

Newquay Bay

### We have 27 locations for you to experience

St Ives Bay

From the Scottish countryside to the Cornish coast, each with their own personality - why not try one of our other resorts?

Whiteeliff Bay The Lakes Rookley

St Helens The Bay Colwell

# A real happy holiday is knowing you're coming back again...



### Book before you leave.

**Pop into Guest Services for more information** 

T&Cs: Book before you leave or within 30 days of arriving home. "Holiday must be changed or cancelled within seven days of arrival date. You can move dates more than once if required bu holiday must be taken in 2023 or 2024. If the cost of the holiday increases, you will be required to pay the difference. We reserve the right to remove this offer at any time. Offer can be used or a maximum of 4 units, any more and a group booking will need to be placed.