



KENWICK PARK ESTATE

Senior Beauty Therapist

Location: Kenwick Park Hotel, Lincolnshire LN11 8NR

Kenwick Park Estate incorporates luxury lodges, holiday homes and a unique country house hotel that combines a traditional feel with modern facilities. All set amongst our stunning woodland area.

Job summary

A fantastic opportunity has arisen for a Senior Beauty Therapist to join our friendly team, at Kenwick Park Hotel, Louth. As a senior therapist you will be responsible for overseeing the daily operational duties and performance of the beauty consultants, ensuring that both internal and external customers receive an excellent quality of service.

About the candidate:

If you are a Beauty Therapist looking for a further challenge, who shares our values and has genuine passion for delivery of quality spa treatments, then you are the type of person we want to hear from. We want someone who understands how great spa treatments can contribute to the customers experience. Who leads, motivates and engages their team to exceed our guest expectations.

Main duties, responsibilities and requirements

- Development and motivation of staff.
- Leading the way by performing treatments and presenting yourself to both staff and guests. Actively assisting staff and customers giving advice and support
- Personally, carry out treatments and services to a high standard.
- Effectively drive treatment delivery to meet and exceed targets for therapist utilization, and treatments performed.
- Ensure that the spa and other beauty outlets are presented in excellent visual presentation.
- To take total control for all Health & Safety within the spa, ensuring that appropriate documentation is kept.
- Display excellent customer service and awareness at all times.
- Demonstrate an excellent, overall knowledge of beauty product to advise our guests.
- Ensure all standard operating procedures as detailed in the manual are followed at all times.
- Set and monitor objectives for all staff, carry out formal appraisals and constant feedback for all direct reports.
- Regularly communicate the seasonal and weekly objectives and targets with the spa team so the goals of the business are achieved.
- Develop and maintain a good working relationship with all management, team and all other employees

Key Skills and Experience

- Experience of managing a similar size spa operation
- Technical Skills and knowledge
- Proficient user of Microsoft Office and Excel.
- Previous training experience.
- Qualifications, Training, Professional Memberships, or Accreditations
- Professional qualification in Beauty Therapy e.g. NVQ Levels 3, diploma, CISSCO or equivalent

Benefits, Salary and Hours of Work

- Competitive holiday entitlement
- Pension
- Competitive pay
- Full time position
- Access to Additional Training

Applying

Please ensure all your skills, experience and qualifications requested are clearly demonstrated on your CV.

To apply for this position please use the link below:

<https://www.kenwick-park.co.uk/vacancies/>