# KENWICK PARK ESTATE

# Maintenance

Location: Kenwick Park Hotel, Lincolnshire LN11 8NR

Kenwick Park Estate incorporates luxury lodges, holiday homes and a unique country house hotel with leisure club, that combines a traditional feel with modern facilities. All set amongst our stunning woodland area.

#### Job Summary

Working across the site to deliver a range of Maintenance Management duties, ensuring work is completed on time and to a high standard. Providing an excellent level of customer service.

## Main Duties and Responsibilities

- Building and maintaining good relationships with customers
- Operating machinery, i.e. strimmer's, mowers etc.
- General maintenance, repairs and handy-work
- To be responsible for day to day maintenance related issues on the park
- Ensure that all external areas such as car parks, paths and roadways are kept in a clean, tidy and wellmaintained condition
- With the help of management, to plan, implement programmes of repair and maintenance work needed on site
- Ensure the good working order of all plant machinery and equipment
- To work as part of a team delivering outstanding customer service and standards
- Hot tub servicing and maintenance, including the cleaning of equipment, pumps, filters & pipe work
- Undertake water quality tests on a daily basis and record findings
- Assist with the installation pumps, filters, heat pumps & dosing units, in line with manufacturer's specifications
- Working weekends on a rolling rota.
- Completing all necessary paperwork & reports
- Liaise with clients in a polite and professional manner
- Be able to arrange emergency repairs

#### Key Skills & Experience:

- Knowledge of maintenance problems and repair solutions
- General maintenance abilities to include plumbing, carpentry, basic electrics, painting and decorating etc.
- Taking part in training as and when required
- Previous experience of working as a Maintenance Operative
- A highly motivated individual with excellent Maintenance skills
- Excellent customer service skills
- Knowledge of Health and Safety compliance
- · Ability to interact positively and professionally with the public, and other members of staff
- Punctual, hard-working and able to use own initiative

#### Benefits, Salary and hours of Work

- Competitive holiday entitlement
- Pension
- Competitive pay
- Training and development to progress within the company

## Applying

Please ensure all your skills, experience and qualifications requested are clearly demonstrated on your CV.

To apply for this position please use the link below: https://www.kenwick-park.co.uk/vacancies/