



# KENWICK PARK ESTATE

## Food & Beverage Supervisor

**Location:** Kenwick Park Hotel, Lincolnshire LN11 8NR

Kenwick Park Estate incorporates luxury lodges, holiday homes and a unique country house hotel with leisure club, that combines a traditional feel with modern facilities. All set amongst our stunning woodland area.

### Job summary

A fantastic opportunity has arisen for a Food & Beverage Supervisor to join our friendly team. As the F&B Supervisor you will be responsible for overseeing the daily operational duties of the restaurant and leisure centre.

### About the candidate:

We are now seeking a dynamic and motivated Food & Beverage Supervisor with proven leadership in the hospitality industry, to deliver an outstanding service for both internal and external guests. We are looking for an experienced supervisor who is looking for a challenge, who shares our values and has a genuine passion for the delivery of excellent customer service. We want someone who understands that having such high customer standards can contribute to the whole customers experience. We need someone who leads, motivates and engages with customer and visitors to exceed our guest expectations.

### Key Skills and Experience

- A passion for providing the best customer service possible
- Previous supervisory experience
- Ability to work in and manage a team
- A friendly and outgoing personality
- The ability to remain calm under pressure

### Main duties and responsibilities

To oversee the daily operational duties and performance of the F&B Assistants, ensuring that both internal and external customers receive an excellent quality dining service. Assisting the F & B Manager in ensuring the overall profitability of all food and beverage departments by ensuring effective utilisation of resources so that targets are met. To ensure that the company's F & B standards are adhered to and that statutory requirements are met.

- Ensuring that food and beverage areas are set up for the day's business
- Ensuring that staff are briefed and directed accordingly
- Helping to run events on the day
- Helping to train the staff to a high standard
- Working closely with the F&B Manager and also the sales team to ensure that the finer details for successful service are in place
- Ensuring that Food and Beverage areas are cleared
- Handle guest complaints, requests and enquiries in a relaxed yet professional manner
- Help create a safe environment for both staff and guests and adhere to the company's health and safety policy and procedures

### Benefits, Salary and Hours of Work

- Competitive holiday entitlement
- Pension
- Competitive pay
- Access to Additional Training
- Training and development to progress within the company
- 20% Discount on Coppergreen Leisure Resorts breaks
- 10% Friends and Family discount on breaks
- 20% discount in restaurant and retail outlets

### Applying

Please ensure all your skills, experience and qualifications requested are clearly demonstrated on your CV. All applicants must provide their right to work documentation at interview stage, such as a valid passport which will be verified to check your eligibility to work and live in the UK. All roles will be subject to a successful disclosure at an appropriate level from Disclosure and Barring Service (DBS).

To apply for this position please use the link below:

<https://www.kenwick-park.co.uk/vacancies/>