

Food & Beverage Assistant

Location: Kenwick Park Hotel, Lincolnshire LN11 8NR

Kenwick Park Estate incorporates luxury lodges, holiday homes and a unique country house hotel with leisure club, that combines a traditional feel with modern facilities. All set amongst our stunning woodland area.

Job summary

A fantastic opportunity has arisen for a food & beverage assistant.

As the F&B assistant you will be responsible for the daily operational duties of the restaurant.

About the candidate:

As a member of our Food Service Team, you'll be stationed right on the front lines – working in tandem with the kitchen to create a special experience for customers. We want friendly, outgoing people that can engage customers, take ownership of problems and make the difference between a good meal out and a great one. Don't worry if you haven't worked in a similar position before. We value the person you are over the experience you've got. We are looking for assistants that are looking for a challenge, who share our values and have a genuine passion for delivery of excellent customer service. We want someone who understands that having such high customer standards can contribute to the whole customer experience. We need someone who motivates and engages with customers and visitors to exceed our guest expectations.

Main duties and responsibilities

As F&B Assistants you will ensure that both internal and external customers receive an excellent quality dining service. Assisting the F&B Manager in ensuring the overall profitability of all food and beverage departments by ensuring effective utilisation of resources so that targets are met. To ensure that the company's F&B standards are adhered to and that statutory requirements are met.

- Ensuring that food and beverage areas are set up for the day's business
- Helping to run events on the day
- Ensuring that Food and Beverage areas are kept cleared.
- Help create a safe environment for both staff and guests and adhere to the company's health and safety policy and procedures

Key Skills and Experience

- A friendly and outgoing personality
- A passion for proving the best customer service possible
- Attention to detail
- · The ability to remain calm under pressure
- Can do attitude

Benefits

- Competitive holiday entitlement
- Pension
- Competitive pay
- · Training and development to progress within the company

Applying

Please ensure all your skills, experience and qualifications requested are clearly demonstrated. All applicants must provide their right to work documentation at interview stage, such as a valid passport which will be verified to check your eligibility to work and live in the UK All roles will be subject to a successful disclosure at an appropriate level from Disclosure and barring service (DBS).

To apply for this position please use the link below: https://www.kenwick-park.co.uk/vacancies/