

Location: Kenwick Park Hotel, Louth, Lincs, LN11 8NR



# **Competitive Salary**

#### Hours of work

35 hrs+/week

### Job summary

A fantastic opportunity has arisen for a fitness Instructor to join our friendly team, at this new leisure and lodge complex, located in Kenwick Park Hotel, Louth

#### About the candidate:

We are now seeking a dynamic Fitness Instructor, to deliver an outstanding service for both internal and external guests.

We are looking for an experienced instructor who is looking for a challenge, who shares our values and has a genuine passion for delivery excellent customer service.

We want someone who understands that having such high customer standards can contribute to the whole customers experience. We need someone who leads, motivates and engages with customer and visitors to exceed our guest expectations.

### Main duties and responsibilities

Established for over 20 years, ClubSpa@Kenwick are seeking enthusiastic, hardworking, and dedicated individuals to join the existing team in the state-of-the-art Club and Spa. All applicants must have high standards, always take pride in their job, and strive for delivering excellent customer service and satisfaction. Flexibility, reliability and enthusiasm for the leisure, spa and hospitality industry are important requirements. All positions include working at weekends and bank holidays.

- NVQ Level 2/3 Dance / Gym Instructor and Personal Trainer or equivalent
- National Pool Lifeguard
- ASA Level 1 and 2 Swimming Teacher
- Aqua Instruction
- Safe operational management of swimming pool and Gym including all aspects of Health & Safety.
- · Outgoing, have experience of working in a team and motivation across all staff
- Report to the Leisure Club Duty Manager to ensure they are provided with information undertaken by their responsibilities.
- Ensure equipment is in a safe condition and maintained or replenished as needed.
- Demonstrate excellent customer service by example.
- Work closely with the Leisure Duty Manager to ensure that the finer details for successful service are in place.
- Handle guest inquiries in a relaxed yet professional manner.
- Help create a safe environment for both staff and guests and adhere to the company's health and safety policy and procedures.
- To carry out new member's inductions and gym programs.

- Instruct safe and structured exercise classes.
- Full Time & Part Time Positions Available

## What you offer

- A friendly and outgoing personality
- A passion for proving the best customer service possible
- Previous supervisory experience
- Ability to work in and manage a team
- Attention to detail
- The ability to remain calm under pressure
- Can do attitude

#### **Benefits**

- Competitive holiday entitlement
- Pension
- Competitive pay
- Access to Additional Training
- Training and development to progress within the company

### **Applying**

All applications must be accompanied with a current CV which will be used to assess your suitability for the role. Please ensure all the skills, experience and qualifications requested are clearly demonstrated in your CV as explained in the body of the advert.

All applicants must provide their right to work documentation at interview stage, such as a valid passport which will be verified to check your eligibility to work and live in the UK

All roles will be subject to a successful disclosure at an appropriate level from Disclosure and barring service (DBS).

Please contact lisa.dickinson@investors-in-leisure.co.uk